

WQA Virtual Commercial/Industrial Section Meeting

Thursday, April 16, 2020

Supplemental Notes: Break Out Session Report Outs

We chatted about how our supply chains, and our businesses are coping.

Business has been stable past month except for residential presentation sales.

We discussed sanitization of systems that are being restarted and the importance of integrity and transparency in our communications.

A few customers have chosen to STOCK UP with salt or residential equipment.

We discussed retaining employees during this crisis. It is hard to do suggest giving them all the safety gear needed and constantly give them the facts to try to ease fears including daily updates and pep talks.

A potential COVID case in the workplace is challenging, send a few home, begin wearing masks, etc.